

for Thomson Reuters Messenger

Today's enterprise communications environment is highly heterogeneous, consisting not only of the "enterprise" unified communications (UC) platform, but typically also industry-specific networks, such as Thomson Reuters Messenger (TRM) for the financial services industry. The proliferation of real-time communications channels, including UC, instant messaging (IM), and group chat, are driving a requirement to securely enable the corporate UC platform, federated connections with external parties and networks, publicly available networks, and financial community networks like TRM.

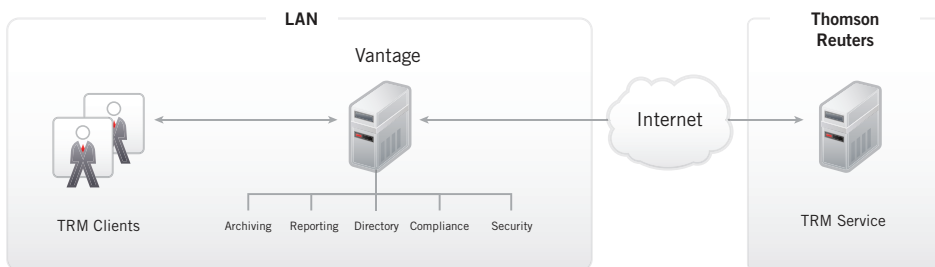
The Actiance Advantage

Vantage is the industry's leading solution for securing and managing the use of TRM within the enterprise. TRM is a high-performance platform for the financial services industry while Vantage provides organizations with company-wide security, management, and control of all IM traffic; compliance with government regulations; and enterprise-class performance, scalability, high availability, fault tolerance, and reliability.

Vantage is an integral component of the Reuters Compliance Partner Program, which provides multi-network compliance functionality to Reuters Messaging (now TRM) customers. Vantage's unique support for TRM enables security, administrative, and strict compliance controls to protect networks from being infiltrated while still meeting regulatory requirements. Vantage extends the enforcement of information security, corporate, and regulatory compliance policies to IM activities occurring among employees, partners, and customers.

Vantage enables the real-time monitoring of TRM IM traffic while also supporting enhanced file sharing, multi-party chat sessions, and screen capture sharing. Combined with Vantage's logging and archiving capabilities, IT managers are able to set and enforce policies that ensure TRM traffic on their networks is secure and compliant.

Vantage in a Thomson Reuters Messenger Environment



Vantage also integrates with Actiance's Unified Security Gateway (USG). Sitting at the network gateway, USG provides the IT department with complete visibility into unauthorized TRM and other real-time traffic on the network. Once visibility is obtained, Vantage enables the enforcement of TRM usage policies at the client and blocks malicious URLs from infiltrating TRM chat sessions. The net result is a comprehensive approach to managing and securing the use of TRM and other real-time communications applications within the enterprise.

AT A GLANCE

Vantage for Thomson Reuters Messenger (TRM) addresses the specific security, management, and compliance requirements of the TRM customer community. It is an optional module for the base Vantage platform that ensures TRM customers can safely and productively conduct real-time communications without violating applicable government and industry regulations. Specifically, Vantage is designed to ensure that internal and external users of TRM adhere to government regulations requiring instant messaging, persistent chat, and rich media be properly secured, managed, and archived for compliance.

KEY FEATURES

- Monitor TRM traffic in real-time within the enterprise
- Prevent data leaks by enforcing access privileges, memberships, and permissions
- Accurately record and archive all activities, including user sign-on/off history and chat room participation history
- Publish customizable legal audit disclaimers to all parties
- Configure and enforce ethical wall policies to restrict inter-group contact
- Flag or block messages and files containing keyword watch lists and real-time alerts
- List all persistent chat rooms in use
- Specify disclaimer messages for IM and chat rooms
- Capture files and screenshots sent between users and posted to chat rooms
- Restrict user entry by chat room type (e.g., private, restricted, external)
- Enforce policies and standards in real-time
- Scan file transfers for viruses
- Block "Day-Zero" IM-based worm and virus attacks
- Integrate with leading email compliance and WORM storage systems

THOMSON REUTERS MESSENGER FEATURE SUPPORT

Feature	Description	Vantage Support	Reuters Active Compliance (Base License)	Reuters Active Compliance (Premium License)
Instant Messaging				
Standard IM	Send & receive secure IM to inter/intra-company counterparts	<ul style="list-style-type: none"> Log messages in user-centric view Perform DLP on content, including flag, block, and alert actions Enforce ethical walls Capture conversation metadata, including participants, join/leave events, and duration Provide compliance review workflow Allow export of captured conversations to external archive and review systems 	Included	Included
Multi-Party IM	Conduct an ad-hoc multi-party IM with up to 10 participants		Included	Included
Broadcast IM	Broadcast IM message to a group of up to 50 counterparts		Included	Included
Rich Media				
Hyperlinks	Send/Receive Internet links and RACE links	<ul style="list-style-type: none"> Capture link text and URL 	Included	Included
Market Data Forms	Send/Receive structured data forms to/from counterparts or a group	<ul style="list-style-type: none"> Capture form data shared 	—	Included
Screenshot	Send/Receive screen grabs (window or region) to a counterpart	<ul style="list-style-type: none"> Capture screenshot images and store in context of conversation 	—	Included
File Sharing	Send/Receive files	<ul style="list-style-type: none"> Allow or block file sharing Capture and store files shared 	—	Included
Emoticons	Send/Receive expressions and financial industry business emoticons	<ul style="list-style-type: none"> Capture emoticon text sent by the client 	Included	Included
Chat Rooms				
Access Chat Rooms	Access secure chat rooms and search the room directory	<ul style="list-style-type: none"> Log messages in room-centric view Perform DLP on content including flag, block, and alert actions Enforce ethical walls Capture metadata, including participant and join/leave events Provide compliance review workflow Allow export of captured conversations to external archive and review systems 	—	Included
Files and Stories	Ability to post short stories and file attachments into the chat room	<ul style="list-style-type: none"> Capture file attachments and story files posted to chat rooms 	—	Included
Merged Chat Rooms	Ability to view and post messages to multiple chat rooms in a single window (up to 20 rooms)	<ul style="list-style-type: none"> Log message posted to all associated chat room transcripts 	—	Included
Delete Messages	Ability to remove messages from the display (contents are replaced with message, "This message has been deleted – please contact your chat room administration team for further details.")	<ul style="list-style-type: none"> Log deletion event, including user and timestamp Mark original message as deleted in Vantage 	—	Included

A-DS-005-VANTAGE-FOR-TRM-0111